



WWW.DATARECOVERYEXPERT.CA

Registration Business Number: TN 18529156
1500 14 Street SW, Calgary AB, T3C 1C9 **box #206** (located at UPS Store)
+1 (403) 889-7071 support@datarecoveryexpert.ca Customer service
+1 (403) 383-4515 lab@datarecoveryexpert.ca Engineers and tech support

Data Recovery Inquiry

Client's Information

First Name _____ Last Name _____
Address _____ City _____
Province _____ Postal Code _____
Cell Phone _____ Home Phone _____
Email Address _____

Job Details

Device _____ Login, Apple ID, iCloud _____
Capacity _____ **All Passwords** _____

Data Priority (numbering)

Everything possible ____ Music ____ Photo ____ Video ____ Other (specify) _____

Damage Description _____

Have you tried to recover data? Yes No **Encryption:** Yes No

If yes, pls. specify _____

Terms & Conditions

- 1) **Client will be given estimated price before work starts.**
- 2) Data Recovery Expert is not responsible for damage caused during shipment & recovery procedure, including loss of data, loss of revenue, incidental or consequential, before, during or after service. Any items more than 30 days or any data not picked up within 14 days receiving confirmation of data recovery becomes the property of Data Recovery Expert and may be subject to destruction or recycling.
- 3) You agree that we may service your device(s) in any one of our or our affiliate locations.
- 4) Parts may be required for data recovery attempt. The client agrees to pay for parts regardless of outcome (in some cases)
- 5) The provided backup drive must be bigger than or equal to the faulty media, in good working condition without any data.
- 6) Extra charges may be levied for services such as installing programs, setting up the recovered data, system reincarnation etc.
- 7) Cancellation fee of \$250 if job is cancelled after agreement. If data recovered, then 50% payment required if client cancels.
- 8) Prices may be subject to change if the work will be much more difficult than previously thought. Especially in second attempt.
- 9) Payment is due in full upon completion of recovery, prior to release of data.
- 10) 2% interest & \$10 storage fee per month will be charged on overdue accounts.

Agree to the Terms and Conditions stated above.

Date _____ Signature _____

Receipt & Claim Release (sign after the job is finished) :

Date _____ Signature _____